

EMAIL RESPONSE: To: vet.qi@edumail.vic.gov.au
Subject: Quality Indicators

**SUBJECT: REPORTING OF LEARNER ENGAGEMENT AND EMPLOYER SATISFACTION
QUALITY INDICATORS**

FROM: INNER MELBOURNE VET CLUSTER INC. TOID: 201732

TELEPHONE contact name and number: Sapna Malkotia 96862354

DATE: 01/06/2018

Summary of Survey Responses

Learner and Employer Responses	Learners	Employers
Total number of responses distributed	155	N/A
Total number of surveys received	132	N/A
Response rate (per cent)	83%	N/A

Summary of Continuous Improvement

Please indicate the main ways that learner engagement data has been used for continuous improvement.

83.3% of learners agreed that they were satisfied overall with the training, and 87.1% suggesting they would recommend the training, 85.6% would recommend the organisation.

The majority of learners, 93.9%, responded that the assessments were based on realistic activities and 91.7% agreed that the amount of work was reasonable. 9.1% of learners responded that equipment, facilities and materials could be improved.

Approximately 94.7% of learners indicated that the trainers had excellent subject knowledge and were approachable when assistance was needed. This also encouraged 90.2% of students to push themselves to understand things they found confusing whilst 93.2% were able to identify ways to build on current knowledge and skills. Therefore, fostering a productive, learning partnership.

The learner questionnaire indicated an overall satisfaction with the trainer quality and practical elements of qualifications delivered. Students found the resources helpful and informative; which aided in their learning and made their training experience an enriching one.

Please indicate the main ways that employer satisfaction data has been used for continuous improvement.

Not applicable

If you have not reported on both learner engagement and employer satisfaction data, please provide a reason.

The Inner Melbourne VET Cluster provides classroom training, not on the job training.


We request feedback from employers who host students when the student is required to undertake a mandatory work placement as part of their VET in schools program.

Declaration

I confirm that the INNER MELBOURNE VET CLUSTER:

- has collected, analysed and retained quality indicator data;
- has acted on data for the continuous improvement of training and assessment and client services; and
- has retained Quality Indicator data as evidence of compliance.

Name of Principal Executive Officer (PEO) Penny Vakakis

Signature of PEO  Date: 15/6/2018